

NEW!

smiths medical
bringing technology to life

SureLink™ Remote Support Software PC Direct Connect



Secure electronic distribution of pump software

CADD

medfusion

®
™

SureLink™ remote support software - PC direct connect promotes secure electronic distribution of pump software and remote support for Smiths Medical PC software applications

Remotely update software

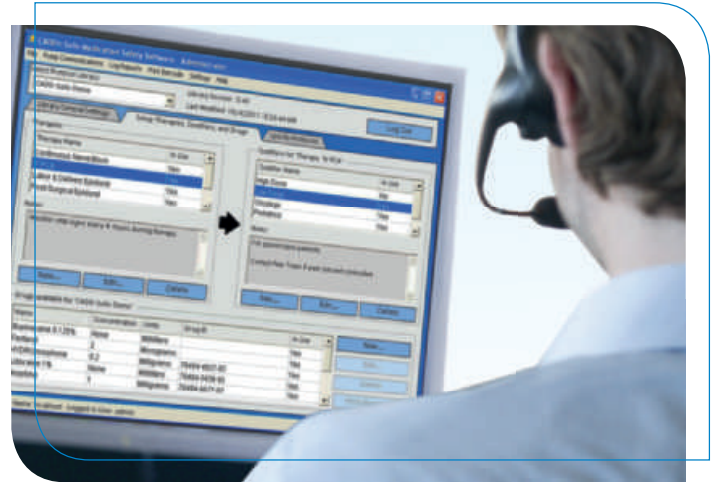
Manage CADD®-Solis and Medfusion® 4000* pumps without sending them to Smiths Medical

- Designed to safely provide electronic pump software and reduce the time, labor and costs associated with updates
- Maximizes device and system operating availability and uptime
- Allows remote software upgrades and version tracking
- Software enhancements and updates accessible as they become available

Provide secure remote support

Remote support provides efficient, personal technical assistance with CADD®-Solis software and PharmGuard® Toolbox software

- Allows authorized Smiths Medical personnel to remotely assist in installing and troubleshooting the software
- Provides rapid problem resolution
- Allows access for support to any desktop, laptop or server device remotely over the web
- All communications through a secured connection Secure Socket Layer (SSL) back to Smiths Medical



Pump Software Update Requirements

- SureLink™ remote support software CD (order number 21-2136)
- Firmware product update order number (contact your local Smiths Medical representative)

For pump power:

- Power cord and AC adapter

For pump connection:

- CADD®-Solis pump - USB cable
- Medfusion® 4000 pump - standard ethernet cable

Operating System Requirements

- 32-bit: Microsoft® Windows® XP Professional (SP3), Microsoft® Windows Vista® Business Edition (SP2), or Microsoft® Windows® 7 Professional
- 64-bit: Microsoft® Windows® XP Professional (SP2), Microsoft® Windows Vista® Business Edition (SP2), or Microsoft® Windows® 7 Professional

M2M (Machine to Machine) Cloud Service End-to-End Security Highlights:

- Patented, Firewall-Friendly™ communications
- No changes required to IT and security infrastructures
- End-customer control to enforce business policies
- Easy to deploy and manage user, application, and device security
- HTTPS, PKI, and up to 256-bit AES encryption data protection
- ISO 27001 certified and SSAE 16 SOC2 audited

SureLink™
Remote Support Software

SureLink application can be installed on several PC's at your facility

*Medfusion® pump firmware updates subject to availability

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customer-support](http://www.smiths-medical.com/customer-support)

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